

# ORDER FORM

*Memories on Video*

Now please fill in your contact details. (**BLOCK CAPS' PLEASE** and please change **colour** if using device to complete)

YOUR NAME	<input type="text"/>	POSTCODE	<input type="text"/>
ADDRESS	<input type="text"/>		
TEL. LAND LINE	<input type="text"/>	MOBILE	<input type="text"/>

## VIDEO TAPES and/or CAMCORDER TAPES to DVD - £6 each

I enclose a total of  Tapes x £6 = £

Please add £6 return P&P for any size of parcel  **£6**

**TOTAL PAYABLE = £**

*Damaged tapes can usually be 'recovered', please phone 01454 772857 or 07513 101 866 – they often have to be 'rehoused' in new cassette, for an additional charge of £6.*

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## PAYMENT BY CREDIT/DEBIT CARD

 We assume that card is registered at above address

*There has never been a problem with security, but if you'd prefer, Emily will phone you for details when your order arrives (we do not take details prior to arrival of order).*

CARD NUMBER  EXPIRES  3 digits on reverse

**We recommend that you send your order via 'Royal Mail Tracked' from your Post Office. Please send it to:**

**Cliff and Emily Williams, Memories On Video, 24 York Gardens, Winterbourne, BRISTOL BS36 1QT**  
**Our phone numbers, Land Line 01454 772857 and Mobile 07513 101 866 (Text preferred initially)**

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## HOW TO COMPLETE THE ORDER FORM

All work on your priceless materials is done ONLY by Cliff, with able assistance by Emily. The work is very varied and often requires very highly skilled attention, in which Cliff has become 'expert', having had over 34 years experience of doing it 'hands on'

### VIDEO TAPES AND CAMCORDER TAPES.

Please do not concern yourself about what type or size. We copy ALL types of videocassette and camcorder tapes to digital DVD for £6 – however long they are, up to a maximum of 4 hours. The format is universally compatible with all modern devices and can be downloaded using a DVD reader/burner available on line for about £20. Each tape submitted is copied to its own DVD, we do not offer compilations, these can be easily done by downloading.

### DAMAGED and MOULDY tapes

Quite often, some tapes in a customer's collection have been damaged, typically snapped tape, dog chewed cassette or 'stamped on' by irate partner – and other types of damage. All are able to be repaired, by splicing the broken tape and if necessary, re-housing the spools in a new cartridge. Once repaired, the tapes can be copied to DVD. The 'one off' charge for physical repair of a video tape is just £6 so to repair and then copy to DVD is just £12 per tape. MOULDY TAPES. -To remove the mould and to re-house if necessary is also just £6 and the DVD copy will similarly be a total of £12.

We hope that you have found this sheet helpful. We fully understand (having experienced everything since 1984) that it can be a little 'daunting' to address these orders. Please feel free to contact us by phone 01454 772857 or via email if you need to. Your preferred (and Easiest) option – just send them in – we'll sort them out for you. Best regards, Cliff and Emily Williams. (Joint Proprietors)